



ABN 12 113 330 073

Laboratory Quality Policy

LAB SA Pty Ltd provides materials testing services to the civil construction industry and aims to be the leading provider of Construction Materials Testing in South Australia.

Through its employees, LAB SA is dedicated to:

- Supplying expert technical support and product testing to the civil construction industry
- Providing practical and cost effective solutions to client's problems
- Ensuring timely delivery of testing results to meet clients' requirements
- Providing good quality service and solutions to assist client's with achieving their goals

In providing services to clients, LAB SA conforms to legal and statutory safety practices and strictly adheres to specified standards with respect to ethical and professional business practices.

LAB SA's greatest asset is its human resources and it is committed to building a culture and working environment that fosters well-being whilst providing opportunities for on-going learning and advancement of its people.

LAB SA is committed to quality and the continuous improvement of its systems and processes and understanding and fulfilling our customer's expectations by providing expertise to meet and exceed their requirements in accordance with contractual agreements. LAB SA achieves this by strict adherence, by all employees, to the policies and procedures of the LAB SA quality management system in accordance with AS ISO/IEC 17025, Australian Standard and Road Authority Test methods, NATA rules and other relevant statutory requirements.

These objectives are met by ongoing feedback by the Laboratory Management Team to the Managing Director with an overview provided by the board of Directors.